

IN-HOME SUPPORTIVE SERVICES ADVISORY COMMITTEE

April 8, 2022, 12:45 p.m.

Join Zoom Meeting

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I. CALL TO ORDER: The meeting was called to order at 12:46 pm.			
A. Attendance			
Members		Excused Members	Guests
Rosemarie Bahmani Nadine Branch Marissa Chavez Demra Henderson	Yolanda Ivy Shirley Owens Angela Vitucci Antonio Wilson	LaRue Fields	Don Howard Sherry Hayes Lisa Thai Rusty Kruman Rebecca Turman Anne Osborne Mary Ruiz Chris Mendez - UDWA Ivan Guzman-Vital
Alternates	AIS Staff	IHSS Public Authority	
	Julie Lara Mary Pretto Michelle Taylor Lorena Locano Alejandra Quinonez	Thomas H. Johnson Huda Yousif	
Item	Outcome/Discussion		Action Items
II. ESTABLISHMENT OF QUORUM: Done			
III. PLEDGE OF ALLEGIANCE: Done.			
IV. INTRODUCTIONS: Everyone in attendance introduced themselves.			
V. TELECONFERENCE RULE: Rosemarie read Government Code 4. Rosemarie made a motion to accept the teleconference rule. Shirley seconded it. Motion passed.			
VI. APPROVAL OF AGENDA: Rosemarie asked for a motion to approve the agenda. Yolanda made a motion to approve the agenda, and Shirley seconded it. Motion carried.			
VII. APPROVAL OF MINUTES: Rosemarie asked to review February's minutes; Shirley motioned to approve the minutes, seconded by Yolanda. Motion carried.			
VIII. CHAIR'S REPORT: Rosemarie is working with Public Authority to provide technical equipment to some members. In particular to four members of this Committee. Thomas will have additional information. The Committee is following the AIS program that will supply tablets to IHSS consumers and provide them with technical support; the program is starting soon. Diana is working on a yearly calendar of presenters and other events. Rosemarie talked about the Committee's future goals. The AIS Office of Outreach and Education program sent a flyer asking consumers to join the Committee. The AIS Newsletter for this month also has published information on the Committee. Finally, Rosemarie asked to attend the District Attorney's webinar on April 21 at 11:00 am; ELDERHELP sponsors it.			
VII. BOARD LETTERS (discussion and possible action): None.			
VIII. REPORTS			

A. AIS Council	No report	
B. Membership Committee	Julie is happy to see many new faces at this meeting. There are still committee seats available. IHSS has done lots of outreach in the past month and has reached out to over 7,600 community members and professionals and shared the Committee's brochure. AIS Newsletter will have Committee's information every month. She answered questions from the Chair.	
C. IHSS	Julie had no report but introduced IHSS social workers Lorena Locano and Alejandra Quinonez; they reiterated passing the word about the Committee's membership.	
D. UDW	No report	
E. CICA	Nadine reported on CICA and said most of the meetings talked about reinstating committee funding. Assemblyman Ash Kalra signed off and moved it to the Budget Committee. Janie Whiteford/CICA Chair will be sending letters to all the Advisory Committees and other organizations to sign and support the written letter. They will like the committees to highlight the use of the funding. CICA is focusing on getting more active committee members. Nadine was happy to see the county's letter; she shared it with CICA and mentioned this Committee's efforts in recruitment.	
F. Public Authority	Thomas shared the letter Nadine was referencing that went to California Legislature with all the attendees. Thomas confirmed that CAPA supports this letter; something official is coming from them. Our Committee has been very active and has shown how valuable Committee participation is. Following this meeting, Thomas will send the guidelines on how the funding can be spent; it can be part of the letter that the Committee formulates in response. Thomas gave a large hand clap to Rosemarie for her work on the Committee's technology needs. She reached out to the Board of Supervisors, AIS, and PA; Public Authority is proving four tablets and adding an internet package; a sign-off procedure similar to a library will be in effect. Public Authority is meeting with the State related to the Career Pathways Training; more information is coming. PA is going back to in-person workshops where UDW has thirty minutes to present. Public Authority is working hard on the budget, and next month it will be presented to this Committee. Finally, Thomas showed the financial status of the Committee. After paying all the stipends, the Committee must have a plan to use the balance. Thomas answered questions from the members.	

IX. PRESENTATION (discussion and possible action)

A. **AIS Call Center:** Mary Pretto did a PowerPoint presentation. Aging and Independence Services Call Center was established in 1998 to provide "one-stop, no wrong access" for older adults and people with disabilities. The Call Center received 73 000 calls in 2021. Call Center specialists take direct referrals on AIS programs, including APS Adult Protective Services. IHSS (In-Home Supportive Services) within other AIS programs. In 2018 the AIS Call Center moved to and was co-located with the Child Welfare Service Call Center. In March of 2020, most of the Specialists are teleworking, and there are two wallboards in the office providing real-time information. The AIS Call center is the intake point for initial

referrals, reapplications, and basic screening for eligibility. ASI Call Center is working with Public Authority to modify the script since callers misunderstand the message. The difference between 211 and AIS Call center is that the Call Center is an Information and Assistance service, and 211 is Information and Referral and cannot provide guidance and advice. To reach the AIS Call center, call 800-339-4661; for a web referral, go to www.aiswebreferral.org. The 510-2020 phone number went to the State, and it does not operate 24 hours. Mary answered questions from members.

- B. **CaIABLE:** Nadine introduced Anne Osborne. She stated that having a disability can be very expensive, and CaIABLE is here to help. CaIABLE is part of the Able Age Adjustment Act passed in 2014, and President Obama signed it. It allows states to create Tax advantage savings and investment accounts; these were designed to empower individuals with disabilities to build some financial resources. It will not impact mean tested benefits as SSI. In 2022 there will be changes. Huda will share the presentation. Anne went over the CaIABLE basics, only able to hold one account. The beneficiary is the account owner, and the beneficiary or an Authorized Representative can open the account. She explained CaIABLE Eligibility: Must be disabled before the age of 26 and meet the eligibility criteria for disability benefits such as SSI or SSDI, or Self Certification (diagnosed by a qualified Physician). Anne went over the limit contributions of up to \$16,000 per year. CaIABLE will reject excess contributions. She explained that a QDE (Qualified Disability Expense) categories are intentionally broad and include education, housing, transportation, health care expenses, and more. Anne talked about how to enroll and the Savings and Investment Choices. CaIABLE is an online enrollment process visit www.CaIABLE.ca.gov. Anne answered several questions from the members and the Public.

X. OLD BUSINESS (discussion and possible action):

- A. **Fiscal Report:** Thomas went over the report in his presentation.
B. **Committee Goals Review:** Item tabled for next month.

XI. NEW BUSINESS (discussion and possible action):

- A. Funds Allocation for Technology Needs: Rosemarie mentioned that part of it was discussed earlier. Thomas found the letter on what is acceptable for this Committee to spend on phones, phone conferencing, room rental, and website maintenance, among other services.

XII. PUBLIC COMMENT: None.

XIII. MEMBER COMMENT: Angela asked if providers get trained on taking personal calls while working and work dress code. Thomas confirmed providers do get trained on those issues and said that an IHSS consumer has the right to address this with the provider. Shirley asked for consumer training on how to talk to the providers. Thomas agreed and suggested putting it as part of the goals for next year. Nadine said that Shirley's point is one of the items in the letter about the budget funding Consumer Training. Anne sends a link to her presentation; Nadine will send it to Huda and share it with the group. Shirley wants to attend the AIS Advisory Council meeting. Thomas will share the information.

XIV. NEXT MEETING AGENDA:

XV. ADJOURNMENT: Rosemarie adjourned the meeting at 2:28 pm.

Minutes respectfully submitted by Diana Montellano.