

IN-HOME SUPPORTIVE SERVICES ADVISORY COMMITTEE
October 14, 2022, 1:00pm

Join Zoom Meeting
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 Meeting ID: 859 707 8275
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I. CALL TO ORDER: The meeting was called to order at 1:00 pm.			
A. Attendance			
Members		Excused Members	Guests
Nadine Branch Marissa Chavez Yolanda Ivy Rusty Krumm	Erica McClure Angela Vitucci Antonio Wilson Ethel Larkins		Nicanora Montenegro Don Howard Chris Mendez Charles Kirtley Demra Henderson James Johnson
Alternates	AIS/IHSS Staff	IHSS Public Authority	
	Julie Lara Mayra Gonzalez-Munoz Wafaa Shamoon	Pati Lopez Manny Martinez Diana Montellano Ana Molina	
Item	Outcome/Discussion		Action Items
II. ESTABLISHMENT OF QUORUM: Done			
III. PLEDGE OF ALLEGIANCE: Done.			
IV. INTRODUCTIONS: Everyone in attendance introduced themselves.			
V. TELECONFERENCE RULE: Nadine read teleconferencing rule.			
VI. MEETING CODE OF CONDUCT REVIEW: Nadine reviewed the IHSS PA Advisory Committee Meeting Code of Conduct.			
IX. APPROVAL OF AGENDA: Nadine asked for approval of agenda. Ethel motioned to approve, Rissa seconded it. Motion carried.			
VII. APPROVAL OF MINUTES: Nadine asked for approval of minutes; Ethel motioned to approve the minutes, seconded by Yolanda. Motion carried.			
VIII. CHAIR REPORT: Nadine announced that there will be a training on Disability Awareness and Etiquette on January 13. Nadine explained the importance of committee members checking their emails, stressing that often important information is being requested of them.			
IX. BOARD LETTERS (discussion and possible action): None.			
X. PRESENTATIONS (discussion and possible action): IHSS Overview: Julie Lara presented a PowerPoint presentation that gave an overview of the IHSS, highlighting that IHSS is the largest home and community-based program in the country. Julie shared information about the eligibility requirements, application process, referral process, the impacts of COVID-19, and vaccination information for IHSS providers. Julie also shared updates on new direct deposit requirements, which were effective on July 1. Julie gave detailed information on how IHSS providers can enroll in direct deposit.			

XI. REPORTS	
A. AIS Council	Ethel reported that the AIS Council met on Oct 10. It was attended by Vice-Chair Nora Vargas. Some of the topics covered were an increase in telephone and email fraud, as well as new housing being built for seniors, 23 cottages in Bonita. The new chair for the AIS Council, Stephen Huber was introduced at the Oct 10 meeting.
B. Membership Committee	Julie said there is someone interested in the consumer vacancy in the committee, which is pending until the Nominating Committee is assembled. There is also an open community spot. Julie also shared that Ethics Trainings are pending from certain members, and those need to be submitted.
C. IHSS	Julie spoke about the 2-week training academy, which resulted in the onboarding of 38 new social workers and new supervisors. She introduced Mayra Gonzalez-Munoz and Wafaa Shamoon, the newest supervisors at El Cajon location. Wafaa Shamoon is the supervisor of the Arabic Language Unit.
D. UDW	Chris shared that he had a successful membership meeting, which was attended by Amar Jose Rodriguez, Nora Vargas, and Kent Lee. The meeting informed members that they were going to start their first action. The next day there was a meet and greet with Nathan Fletcher. The first action was on October 11. They are now awaiting a proposal while continuing to rally to win a new contract for IHSS providers. No update on the Provider Appreciation event date.
E. CICA	Nadine reported that CICA is working to get reinstated with funding and seeking to increase participation from different counties. CICA is working with Homebridge, a San Francisco homecare agency. Homebridge is hosting a focus group for consumers. Nadine is asking IHSS PA Advisory Committee members to participate in a focus group on October 21, topics of discussion will include: IHSS concerns, Career Pathways, caregiver support, etc.
F. Public Authority	Pati stated that a copy of the Committee Fiscal report was shared with the members via email. Thomas will be covering it in detail at the next IHSS PA Advisory Committee meeting. Ana Molina was officially introduced. Pati thanked Diana on behalf of the Public Authority for all her hard work with the Committee. Pati mentioned we are in negotiations with the union. The negotiations started in October, due to the contract ending on December 31, 2022. Discussions are currently being held between UDW, the Public Authority, and the County of San Diego. Our Provider Recognition event with the Public Authority will be held in collaboration with UDW, Vice-chair Nora Vargas has been secured as a featured speaker. Pati asked the Advisory Committee to give a brief overview at the event. The date is pending, and it will be held via Zoom. Pati shared that the Public Authority staff along with County Staff visited supervisors Tara Lawson-Remer and Nora Vargas, to provide an overview of the Public Authority and their work with IHSS. Next week they will visit Joel Anderson's office, and the goal is to visit all the supervisors. Effective October 2022, the state rolled out a backup provider program (BUPS). The program is no longer only Covid related, it will also aid those

needing short-term care, such as for hospital discharges. Backup providers will receive an increased hourly rate for short-term assignments. Details are being finalized between the PA and County staff. **IHSS Career Pathways Program:** Pati Lopez presented a PowerPoint presentation on the Career Pathways Program, a program designed to help IHSS providers enhance their job skills while driving retention and career growth. San Diego County was selected to implement this program by CDSS. In-Person and self-paced online classes are offered by booking on the CDSS website. Pati shared that classes are full through December, and the IHSS Registry department is currently working on developing in-person classes, and tracking and reporting. Pati shared steps on how to sign up via the CDSS Career Pathways website.

XII. OLD BUSINESS (discussion and possible action):

- A. **Goals Review:** Item Tabled
- B. **Committee Bylaws:** Item Tabled
- C. **Black Family Empowerment Day Event:** Erica shared that the participation from the Committee was successful. The event provided the public access to information and resources. It built awareness around IHSS. Erica identified a need for materials printed in different languages, noting that language barriers were a concern during the event. Nadine stated that the IHSS Advisory Committee conducted a survey at the event which outlined some challenges those familiar with IHSS identified. The challenges included: difficulty in receiving referrals for individuals with mental health challenges, a long waiting period for approval, and a lack of training surrounding transferring consumers from wheelchairs. Nadine added that Career Pathways might aid in providing proper training for IHSS providers.
- D. **Nominating Committee:** Nadine explained that she is looking for members to participate in the Nominating Committee. Nadine shared that Ethel would like to be a part of the committee. Erica said she would be interested in joining the Nominating Committee.

XIII. NEW BUSINESS (discussion and possible action):

- A. **Badges for Providers:** Item tabled
- B. **TAP International:** Nadine asked attendees to reach out to Kate at TAP international to share their insights regarding provider retention.

XIV. PUBLIC COMMENT: A member of the public suggested a drop box or repository to access information via download, instead of emails. The same member of the public also suggested presentation materials and PowerPoint presentations be added to the website. Another member asked about a \$500 incentive IHSS providers have been inquiring about. Pati shared that the incentive is tied to Career Pathways, and more information on that is available on the Career Pathways website. The same member of the public inquired about a COVID relief extension through December and COVID leave pay, Pati said she would take that question back to Provider Services and provide an update.

XV. MEMBER COMMENT: None

XVI. NEXT MEETING AGENDA: To be determined.

XVII. ADJOURNMENT: Nadine adjourned the meeting at 3:00 pm.

Minutes respectfully submitted by Ana Molina.